

AND IN THE MATTER OF:-

Workday, Inc.

**6110 Stoneridge Mall Road,
Pleasanton, California 94588,
United States of America**

.....Complainant

Versus

Navin Verma,

D 56, Saket, Delhi - 110078, India

Email:- shbhm.singhal1999@gmail.com

Phone:- (+91) 9560740729

.....Respondent

AWARD

21.05.2026

1. The present arbitration proceedings are initiated under and in accordance with the INDRP, and the INDRP Rules of Procedure which are adopted by the National Internet Exchange of India (NIXI) which governs the dispute in connection with .IN domain name.
2. The Complainant has filed the subject complaint against the Respondent seeking transfer of domain name <workdayindia.in> from the Respondent to the Complainant.
3. The Registrant/Respondent has registered the <workdayindia.in> (hereinafter 'disputed domain name') with the domain name Registrar duly accredited with the NIXI i.e. GoDaddy.com LLC since 29th December, 2025.

Procedural history

4. I was appointed as an Arbitrator by the NIXI in the present matter vide their email dated 24.04.2026. The said email dated 24.04.2026 containing the complaint alongwith documents thereto and statement of acceptance and declaration of impartiality and independence of the Arbitrator

Navin Singh

was marked to the Respondent (<shbhm.singhal1999@gmail.com>) as well. The said email of the Respondent is reflected as such in the WHOIS record of the disputed domain name. The Respondent has vide his email dated 24.04.2026, after receiving the aforesaid email from NIXI, stated as under:-

“I do not wish to contest the matter and am willing to transfer the domain name. I would request reimbursement of the domain registration and related costs incurred.

Kindly let me know how to proceed.”

Therefore, it is apparent that the Respondent received all the documents pertaining to the present complaint which were served upon him.

5. The Arbitrator issued a notice dated 27.04.2026 under Rule 5(c) of INDRP Rules of Procedure whereby the Respondent was directed to file its reply to the complaint till 15.05.2026. It was clarified therein that if the Respondent fails to file any reply then the complaint would be decided based on its merits and email dated 24.04.2026 of the Respondent
6. In view of foregoing, it is apparent that the Respondent was duly served with domain complaint along with all other documents. The Respondent was provided with ample opportunities to file its proper reply. This Tribunal has received aforesaid communication/reply dated 24.04.2026 from the Respondent and no proper reply or objection to the Complaint is received by the Arbitrator.
7. Rule 5(d) of the INDRP Rules of Procedure states that the date of commencement of the arbitration proceeding shall be

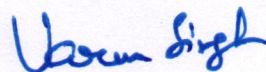
the date on which the arbitrator issues notice to the Respondent. Therefore, the date of commencement of arbitration in the present case is 27.04.2026. Rule 5(e) of the INDRP Rules of Procedure states that an Arbitrator shall pass an award within a period of 60 days from the date of commencement of the arbitration proceeding and in exceptional circumstances, the timeline may be extended by a maximum period of 30 days by the Arbitrator subject to a reasonable justification in writing. The present award is passed within the timelines prescribed under the INDRP Rules of Procedure.

Issues for consideration


8. Paragraph 4 of the INDRP provides the grounds on which a complaint can be filed by the aggrieved Complainant who considers that a registered domain name conflicts with his/her legitimate rights or interests on the following grounds:
 - (a) the Registrant's domain name is identical and/or confusingly similar to a Name, Trademark or Service Mark etc. in which the Complainant has rights; and
 - (b) the Registrant has no rights or legitimate interests in respect of the domain name; and
 - (c) the Registrant's domain name has been registered or is being used either in bad faith or for illegal/unlawful purpose.


Contention of the Parties

9. The Complainant in its complaint, *inter alia*, states the following:-



- a. The Complainant is a renowned provider of enterprise cloud applications for finance, human resources, and planning. It was established in 2005. It is a leader in enterprise software industry, offering innovative and scalable solutions that enable organisations to efficiently manage business functions. The Complainant's services are utilised by more than 11,000 organisations worldwide, including over 65% of Fortune 500 companies. Its solutions are deployed across more than 175 countries and territories with interfaces available in over 35 languages.
- b. The Complainant maintains substantial online presence through its official website at www.workday.com which is a central platform for providing information about its products and services, as well as for engaging with customers, partners, and stakeholders globally.
- c. The Complainant is the proprietor of the distinctive trademark "WORKDAY," which is identical to its trade name. Complainant has been trading under the trademarks 'WORKDAY' and 'W' for nearly 20 years. The trade marks



'WORKDAY' and  are registered in India under trade mark no. 2915617 and 2915619, respectively. The said trade marks are registered in other jurisdictions as well such as Malaysia, Mexico, Australia, China, Japan, New Zealand, Iceland, UK, Brazil etc.

- d. Complainant maintains an active and prominent social media presence on popular platforms such as Facebook, Instagram, X, LinkedIn, and YouTube, among others. These pages are